Transformational Change for Better Patient Care

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Transformational change is designed to be organization wide and is enacted over a period of time. Through transformational change, step change performance improvement occurs, organizational capabilities expand, and optimized behaviors sustain and drive desired outcomes.

Purdue’s Center for Medication Safety Advancement (CMSA) has continued its Multiple Award Task Order Contract (MATOC) through 2015, partnering with the Veterans Administration (VA) to impact a variety of transformational change objectives.

During the past year, the VA issued 28 Requests for Proposals (RFPs) to participating universities under the MATOC. In response, CMSA submitted 20 RFPs for competitive consideration and was the successful recipient of 19 contract awards with a resultant potential value of over $10 million if all option years are realized.

The nature of many of these awards leverages subject matter experts, educational facilitators, performance improvement focus efforts and recognized change leaders in healthcare system transformational change. Change efforts have been operationalized at all levels of the VA system with a commitment and plan to sustain these change efforts going forward.

Transformational change initiatives are tangible and relevant to front line staff and management systems supporting the initiatives. This alignment enables the process improvement and transformational change initiatives to have the maximum potential and enduring impact in the continuing improvement of high quality patient care systems. The Purdue CMSA is a fortunate, willing and committed partner in this joint effort.